



The Personal Learning Device (PLD) Initiative

Briefing for Parents





The National Digital Literacy Programme and the PLD Initiative

An Overview





The National Digital Literacy Programme (NDLP)

1. The NDLP was launched in March 2020 to help students **strengthen their digital literacy and acquire digital skills** needed to navigate an increasingly digitalised world.
2. Under the NDLP, every secondary school student will **own a school-prescribed Personal Learning Device (PLD)**. Students may use funds from their Edusave Account to pay for the PLD.





Intended Outcomes of the PLD Initiative

The use of the PLD for teaching and learning aims to:

Support the Development
of Digital Literacy

Support Self-Directed
and Collaborative
Learning

Enhance Teaching and
Learning





Learning with a PLD Outram Secondary School





How will your child/ward use the PLD?

At **Outram Secondary School**, your child/ward will be using the PLD for...





Supporting Students in the Safe and Effective Use of the Devices





Cyber Wellness Concerns Identified by International Studies



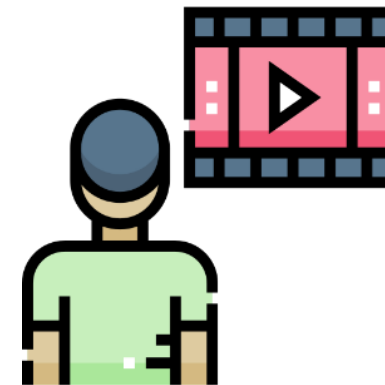
Harmful Online Content

50% of Singaporean teenagers are exposed to cyber threats and 28% of them are exposed to violent content.
(COSI, 2020)



Distraction from Learning

72% of teens feel compelled to immediately respond to texts, social posts and notifications.
(Kimball & Cohen, 2019)



Excessive Screen Time

Teens who don't sleep enough report higher levels of depressive symptoms than well-rested peers (31% vs. 12%).
(Kimball & Cohen, 2019)





Supporting Students in the Safe and Effective Use of the Devices

The school has measures in place to enable a safer digital environment for learning with the use of PLDs, e.g.

- School rules on digital device use
- Classroom management and routines
- Cyber Wellness Education in CCE
- Partnering parents/guardians to support students in their use of technology for learning
- Device Management Application (DMA) to support a safer digital environment for learning





Classroom Management and Routines

- Students are required to charge their PLD devices before bringing it to school
- Students will handle the safety and responsibility of their own PLD
- Students should not leave behind their PLD in school
- Students have to ensure their PLD are kept inside their bags when not in use





Cyber Wellness Education in CCE

Educating students on Cyber Wellness

MOE has made significant changes to the Character and Citizenship Education (CCE) curriculum. Cyber Wellness lessons will feature significantly in these lessons.

The broad topics covered in Cyber Wellness are:

- Cyber Use
- Cyber Identity
- Cyber Relationships
- Cyber Citizenship
- Cyber Ethics





Cyber Wellness Education in CCE

Throughout their Secondary School education, students will learn about:

- Balanced use and self control
- Cyber bullying and Upstanding
- How to be a positive influence online
- How to handle online falsehoods
- How to manage social media (peer influence, emotions, echo chambers)
- Online relationship and Online safety (grooming, self disclosure)
- To respect intellectual property rights





Role of the DMA in Providing a Safer Digital Environment for Learning





DMA Installation

- Your child's/ward's PLD will be installed with a DMA to provide a safer digital environment for learning.
- DMA will be installed after the collection of the device. Students will be guided on the installation.
- The installation of DMA applies to both devices purchased through the school and any student-owned devices that parents/guardians opt for the student to use in lieu of the school-prescribed PLD.
- The DMA will be funded by MOE and will be uninstalled from the device when your child/ward graduates/leaves the school.





In-School DMA Settings (Default)

Schools will determine DMA settings for **in-school use**. As a default, these settings will continue to be in place after school as well:

- MOE and the school will set the level of web content filtering, including filtering out objectionable content or content that may not be conducive to teaching and learning (e.g. pornography, gambling, or websites containing extremist content)
- Students will be able to use the device from **7 a.m. to 11 p.m.** daily.
- The school will determine the apps and programs to be installed to support teaching and learning





Providing Parents/Guardians with Greater Choice of After-School DMA Parent Options

The following tables outline the different levels of restrictions, controls, and monitoring for the different DMA options after school hours.

Default	Option A	Option B
In-school DMA settings will continue after school hours	Parents/Guardians can modify the DMA settings after school hours	Parents/Guardians can choose to disable DMA after school hours
For parents/guardians who want their child's/ward's use of the device to be restricted only to teaching and learning, and prefer to leave it to the school to decide on DMA settings after school hours.	For parents/guardians who want more leeway over the use of the device, and prefer to take charge of the level of restrictions for their child's/ward's use of the device after school hours.	For parents/guardians who do not want their child's/ward's use of the device to be regulated by DMA after school.



- Having default school settings continue after school hours is the best option for parents/guardians who prefer not to, or do not feel ready to manage their child's/ward's device use on their own.
- Parents/guardians can request to change their choice of DMA settings at any time.



Providing Parents/Guardians with Greater Choice of After-School DMA Parent Options

	Default	Option A	Option B
Protecting students from objectionable content	MOE/school sets level of web content filtering	Parents/Guardians can apply additional content filtering	No content filtering
Reduce distractions from learning through control of applications	Parents/Guardians and students are <u>unable</u> to install additional applications	Parents/Guardians and/or students can install additional applications after school hours, but these applications are disabled during school hours	
Limit screen time	School sets hours during which students are able to use the device online	Parents/Guardians can modify the amount of screen time	No control over screen time





Providing Parents/Guardians with Greater Choice of After-School DMA Parent Options

	Default	Option A	Option B
Parent/guardian account	Provided to allow monitoring of PLD activities after school hours		Not provided
Monitor students' cyber activities	Parents/Guardians can track their child's/ward's browser history after school hours		Parents/Guardians will not be able to monitor or control their child's/ward's use of the device through the DMA after school hours No data will be collected during use of PLD after school hours





Deciding on the Choice of After-School DMA Parent Option

Parents/guardians may wish to consider the following questions before deciding on which After-School DMA Parent Option is best for your child/ward.

Child's/ward's current device usage habits

- How much time does my child/ward spend on their device?
- How well is my child/ward able to regulate their device usage on their own?
- Does my child/ward get easily distracted while doing online learning?

Parents'/Guardians' involvement

- How confident and familiar am I with managing my child's/ward's cyber wellness?
- Are there existing routines and open conversations on the use of the Internet at home?
- Am I aware of how to prevent different types of cyber threats that my child/ward might face?





Data Collected by the DMA

The DMA does **NOT** collect any of the following data:

- Login IDs and passwords entered into websites or into any applications
- Actions performed (e.g. posts, online comments, items added to a shopping cart, etc.) when visiting websites and using apps
- Documents and photos stored in the PLDs
- PLD location
- Webcam videos and microphone recordings





Data Security

- All user data collected through the DMA will be stored in secure servers managed by appointed DMA Vendors with stringent access controls and audit trails implemented.
- The DMA solutions used are cloud-based Software-as-a-Service (SaaS) solutions and are trusted solutions that have been operating for many years. They have also been subject to regular security review and assessment by independent reviewers.





Data Security

- DMA solutions have sufficient security robustness to ensure data collected are properly stored and protected. MOE will also subject the DMA Vendors to regular audit on the security of the system based on tender requirements.
- To prevent unauthorised access, DMA Administrators and DMA Vendors will be required to access their accounts using 2-factor authentication or the equivalent to ensure proper accountability for information access and other activities performed. There will be regular account reviews and audits for DMA Administrators' and DMA Vendors' accounts.





Additional Resources for Parents

To support you in keeping your child/ward safe online, you may refer to these additional resources:

- Parent Handbooks (I) and (II) on Learning with a Personal Learning Device (shared by the school)
- Parent Kit on Cyber Wellness for Your Child (<https://go.gov.sg/moe-cyber-wellness>)
- Parent Kit on Raising a Digitally Smart Child (<https://go.gov.sg/moe-raising-a-digitally-smart-child>)
- Parenting with MOE: Instagram Live session on Raising Digitally Smart Kids (<https://go.gov.sg/iglive-raising-digitally-smart-kids>)
- Schoolbag article 'Keeping our teens safe online' (<https://www.schoolbag.edu.sg/story/keeping-our-teens-safe-online>)
- MOE Cyber Wellness Programme (<https://www.moe.gov.sg/education-in-sg/our-programmes/cyber-wellness>)
- Media Literacy Council's Resources for Parents (<https://go.gov.sg/better-internet-sg>)
- National Library's Learning & Information Literacy Resources (<https://sure.nlb.gov.sg/>)
- TOUCH Community Services (<https://help123.sg>)





Device and Funding Information





Outtram Secondary School's PLD



The school will be using the **Acer Chromebook Spin R756TN** for teaching and learning.

Total cost of the bundle includes **3-year warranty and 3-year insurance** with GST:

S\$613.60

- Processor: Intel N200 Processor
- Memory (GB): 8GB LPDDR5 RAM
- Storage (GB): 128GB eMMC
- HD (1366 x 768) Multi-Touch IPS LCD panel
- 2x USB-C, 2x USB-A, 1x 3.5mm headphone jack
- 1.35 KG and 11.6 inches





Outtram Secondary School's PLD



The school chose the device because of:

- Portability
- Durability
- T&L Affordances
- Cost

Acer Chromebook Spin R756TN





PLD Bundle

Device Bundle includes

Device model : Acer R756TN

Power Adaptor, Mouse, Carrying Case and Stylus
Insurance and Warranty

Your child's/ward's PLD will come with the **Enhanced Device Bundle** which includes*:

3-year warranty and 3-year insurance
2 repairs or 1 replacement claim





Insurance Coverage

The package includes a 3-year warranty, and 3-year insurance which includes:

Insurance Coverage	Claimable
<ul style="list-style-type: none">• Fire• Lightning• Power Surges• Accidental e.g water spillage, drop etc• Theft due to forcible entry• Robbery <p>* Accidental loss will not be covered by insurance.</p>	2 repairs or 1 replacement (3-year insurance)





Technical Support for Students' Devices

Technical support will be provided to students through:

- Service Desk in school during breaks and after school.
 - Troubleshooting of device issues
 - Solve connectivity issues
 - Collection of devices to be sent for repairs

- Acer service Centre

Acer

acer



Help Desk Number:
6895 6278



Help Desk Operating Hours:
Mon, Tue, Thu, Fri: 0845 – 1715
Wed: 0845 – 1945
Sat: 0900 – 1200
Sun and Public Holiday: Closed



Help Desk Email:
acercare.sg@acer.com



Website:
<http://edu.acer.com.sg/pld>
(For buying of accessories)





Funding Support for Singapore Citizen (SC) Students

- **The cost of the device bundle can be paid using your child's/ward's Edusave account**, after setting aside provision for payment of miscellaneous fees.
- To ensure the affordability of devices, MOE has provided Edusave top-ups of \$200 in 2020 to 2022, and \$300 in 2023, to all eligible Singaporean students in primary and secondary schools.
- This is on top of the annual \$290 credited into the Edusave account for Secondary School students and \$230 for Primary School students.





Funding Support for Singapore Citizen (SC) Students

- For SC students who are on MOE Financial Assistance Scheme or whose family's monthly income meets the following criteria:

Gross Household Income (GHI) \leq \$3,000, or

Per Capita Income (PCI) \leq \$750

MOE will subsidise 50% of device bundle cost or \$350, whichever is lower.

- The remaining amount will be payable from the students' Edusave account. If there is insufficient balance in the students' Edusave account for the remaining amount, MOE will provide additional subsidy so that the cash out-of-pocket (OOP) is \$0.





Funding Support for Singapore Citizen (SC) Students

- For SC students whose family's monthly income is:
 $\$3,000 < \text{Gross Household Income (GHI)} \leq \$4,400$, or
 $\$750 < \text{Per Capita Income (PCI)} \leq \$1,100$
MOE will subsidise 30% of device bundle cost or \$200, whichever is lower.
- The remaining amount will be payable from the students' Edusave account. If there is insufficient balance in the students' Edusave account for the remaining amount, MOE will provide additional subsidy so that the cash out-of-pocket (OOP) is not more than \$50.





Funding Support for Singapore Citizen (SC) Students

- SC students whose family's monthly Gross Household Income (GHI) > \$4,400 or monthly Per Capita Income (PCI) > \$1,100, no subsidy will be provided. Parents/Guardians can use their child's/ward's Edusave or cash to defray the device bundle cost.





What's Next?





Parental Consent for Procurement

singpass

Parents with Singpass can access the **Parental Consent for the Purchase of Personal Learning Device (PLD)** via the following link:

<https://go.gov.sg/pdipadmin>

* Parents/Guardians without Singpass can request for the hardcopy letter via your child's/ward's form teacher.





For Singapore Citizens (SC) Students

Time Frame	Activity
20 Jan 24	<p>Submit Parental Consent for the Purchase of Personal Learning Device (PLD) via the FormSG link on the previous slide.</p> <p>Parents without access to Singpass can submit their consent via hardcopy, which includes the following:</p> <ul style="list-style-type: none">• Intent to Purchase Personal Learning Device (PLD);• Standing Order for Use of Edusave Account; and• Authorisation Form.
31 March 24	Collection of devices by students (Tentative)





For Permanent Residents / International Students

Time Frame	Activity
20 Jan 24	Submit Parental Consent for the Purchase of Personal Learning Device (PLD) which includes the following: <ul style="list-style-type: none">• Intent to Purchase Personal Learning Device (PLD);• Authorisation Letter
15 Feb 24	Parent/Guardian to make payment via Giro/PayNow after receiving the school Bill
31 March 24	Collection of devices by students (Tentative)





Collection of Devices

Your child/ward will be collecting his/her device in school **from Term 2**.

If you would like to verify the condition of the device during collection with your child/ward:

- You may arrange to collect the device **at the vendor's service/collection centre*** or appoint an adult proxy to do so.
- Your child/ward would need to bring the device to school and arrange for the school's IT department to install the DMA.

Please approach the school for further advice or clarification if you would like to make this arrangement.

* Parents/Guardians (or adult proxy) will **not** be able to collect the PLD from the school.





Important Contacts / Helplines

To access / find out more about...	Contact / Helpline
This deck of slides	https://outramsec.moe.edu.sg/
Edusave balance	6260 0777
Financial assistance	6733 4077 OSS@moe.edu.sg
Technical Details of PLD	6733 4077 OSS@moe.edu.sg

